





### Thank you to the 2010-2012

**Officers & Board Members** 

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# MIAMI DADE COLLEGE'S



# CULTURAL AND EDUCATIONAL CENTER MIAMI'S FREEDOM TOWER

### ANNUAL LUNCHEON

FRIDAY, MAY 18, 2012 12:00 noon - 1:30 pm

8240 NW 36th St, Doral, FL 33166 (305) 403-7919



Keynote Speaker : Wil Fowler Library Security & Safety Manager Miami-Dade Public Library System

#### **Topic:** LIBRARY SAFETY AND SECURITY

- How his police background translated into working in an urban public library.
- Tips for best practices to keep safe during times of staff shortages and heavy demand for services.
- How to offer excellent customer service for everyone while enforcing the rules of conduct.





## LUNCHEON AGENDA

**BI-ANNUAL ELECTIONS** 

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### Membership Application

Annual membership dues are \$16.00, covering the current fiscal year beginning June 1st and ending May 30th

Renewal New Member	
Member Name:	
Library:	ő
Title/Position:	
E-mail Address:	
Home Address:	
Street, City, State () Phone	Zip Code
Work Address:	
Street City State	Zin Code

Send DCLA mail to: Home Work

Please make your \$16.00 check payable to: Dade County Library Association and mail check and application to :

Claudia Torres, DCLA Secretary

~ Miami Dade Public Library, Main Library ~ 101 West Flagler Street ~ Miami, FL 33130 ~ 305-375-5231 / torresc@mdpls.org

I am interested in participating on the following committees:



Phone

p Bylaws Information Provider/Publicity