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2012 DADE COUNTY LIBRARY ASSOCIATION ANNUAL LUNCHEON

FRIDAY, MAY 18, 2012
12:00 noon - 1:30 pm



8240 NW 36th St, Doral, FL 33166
(305) 403-7919

Keynote Speaker :

Wil Fowler, Library Security & Safety Manager

Miami-Dade Public Library System

Topic: LIBRARY SAFETY AND SECURITY

- How his police background translated into working in an urban public library.

Tips for best practices to keep safe during times of staff shortages and heavy demand for services.

- How to offer excellent customer service for everyone while enforcing the rules of conduct.

Choice of three entrées:

1. Penne Gorgonzola
2. Salvatore's Fish Positano
3. Angel Hair with Artichokes

\$25.00 for members / \$41.00 for non-members (INCLUDES ANNUAL \$16 MEMEBERSHIP)

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